RESG PRE-CONFERENCE CERTIFICATE COURSE

From Résumé to Retention

Leading Across Generations in Tribal HR — presented ahead of the 17th Annual Native American Human Resources Conference

DATE	TIME	LOCATION	INCLUDES
Wednesday, January 27, 2027	11:00 AM – 4:00 PM	Gila River Resorts & Casinos Wild Horse Pass — Chandler, AZ	Working Lunch + Certificate

The sharpest friction in today's tribal workforce isn't old versus young — it's **the Gen X and Millennial leaders doing the hiring** and **the Gen Z talent walking through the door speaking a different language entirely.** This certificate course tackles that gap directly: how to interview through it, communicate across it, and retain in spite of it.

SESSION HIGHLIGHTS

- **Behavioral interviewing that actually predicts performance** — structured, defensible, and built to work alongside Indian Preference, not around it.
- **Decoding Gen Z communication** — where it breaks down with Gen X and Millennial managers, and how to close the gap in real time.
- **A working lunch that works** — live case-study roundtables, not a break in the learning.
- **Leadership development tied directly to retention** — not taught as a separate topic, but as the same skill.
- **Every attendee leaves with one concrete change** to bring into their next hiring cycle.

Certificate of Completion Issued to All Enrollees

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